

# Joint Effort Second Opinion Privacy Policy

Renaissance Orthopaedics PC (“Company”) operates the website located at <https://portal.joint-evaluation.com/> and other websites and applications which refer and/or link to this Privacy Policy. Via these website(s) and application(s), Company offers the **Joint Effort Second Opinions Platform** (the “JESO Platform”) and the educational and informational service(s) (collectively, the “Services”) made available thereby which allow consumers to interact with consultant healthcare professionals (“Consultant(s)”) who provide the Services. This Privacy Policy constitutes both a notice to any user of the Services (You, “User” or “Users”) as well as an agreement between Company and any User establishing Your consent to Company’s practices as disclosed herein.

**Disclosure & Consent.** Company discloses its Privacy Policy, including practices concerning the capture and use of information, herein. As described herein, You consent to any practices so disclosed and agrees to waive any claim against Company arising from any such practice disclosed herein. If You do not agree or consent, You may not use Company’s Services.

**Compliance with the Law.** Compliance with the law is of the utmost importance to Company. Company will comply with all legal obligations including those concerning the collection, storage, use, transmission, privacy, or disclosure of any information You supply through the JESO Platform. All provisions or disclosures of this Privacy Policy should be interpreted to be limited to those practices permitted by applicable law, and Company will take any and all actions necessary to comply with the law, even if not stated explicitly herein. Should the law change, Company will change its internal processes and procedures to comply with the law, even if such changes are not noted here or in a future version of this Policy, and You consent to any such changes.

**What Information May We Collect?** Your use of the Services may result in Company receiving many different types of User information, including Personally Identifying Information, Health Information including medical imaging, Clinical Intake Information, Demographic Information, and Payment Information. These categories are broad and we may collect additional information not specifically listed in these categories. Because the more information we have, the better we are able to serve You, the Services will seek to collect all information that You provide to us through your access to the JESO Platform.

**How we Use Your Information?** We may use any information we collect from You in the provision of the Services, as well as the ordinary and ongoing conduct of our business, including:

- disclosing information that You provide to us to Company’s Consultants for their reference in consulting with you;
- obtaining payment for our Services and the Services of the Company Consultants;
- improving the operation of our Services, improving the Services or developing new Services;
- conducting research following necessary internal and external protocols;
- complying with any applicable laws requiring or authorizing disclosure, assisting in public health efforts, informing authorities or law enforcement of any information they require; and
- communicating with You about additional products and/or services that You may find useful.

***How We Share Your Information?*** We will not share any User information which we are prohibited by law from sharing.

***Our use of Cookies, GPS, and Other Tracking Mechanisms.*** The JESO Platform and the Services may collect and use cookies, GPS, and other technological mechanisms to collect information. This information is subject to the same policies as any other information.

***De-Identified Information.*** To the extent that any information submitted by You is de-identified or anonymized, such that it cannot be readily or reasonably traced back to You, we may use it for any purposes allowed by law.

***Security of Your Personal Information.*** The security of Your personal information is of the highest priority to Company. We use state of the art technologies, including encryption, to ensure that Your information cannot be intercepted in transit or while it is being stored. We will use all reasonable measures to continue to safeguard Your information and will update these measures according to industry best practices. Company respects Your data privacy and will delete all Your personally identifying information, and other data, upon request. Please email: [shannon@discoverdrd.com](mailto:shannon@discoverdrd.com) with Your username and email address to request deletion of Your data.

***Marketing Communications.*** We may use Your information to send you marketing communications about the Services or other services which you may find useful.

***Contact Us.*** If you have questions about our collection, use of, storage of, processing of, or sharing of Your information, You may contact us at [shannon@discoverdrd.com](mailto:shannon@discoverdrd.com) Please allow 2-3 business days for a response.

***Consent, Changes, & Acceptance.*** This Policy is offered by Company by providing its text to You via any of its website(s) or application(s). Updated versions of this Policy may be offered to You via the same or other means. You consent to Company's practices as provided herein, and in consideration of Company's provision of its Services (including the service of providing any website and/or application itself) and hereby agree to waive any claim against Company arising from Company's practices as disclosed herein. Such acceptance by You is indicated by You viewing, browsing, logging into, or continued use of, Company's website(s), application(s), or service(s).